

Contact

480-695-0519 (Mobile)
tpsapp@hotmail.com

www.linkedin.com/in/tpsapp
(LinkedIn)
www.thomassapp.com (Personal)
www.sappsworld.com (Company)
www.caremark.com (Company)

Top Skills

HTML

CSS3

JavaScript
C#

Languages

English

Certifications

MCSE1: Windows 2000
MCPS: Microsoft Certified
Professional

MCSA1: Windows 2000
ITIL Foundation in Information
Management

Thomas Sapp

Bachelor of Science in Information Technology, Concentration
in Computer Programming at Strayer University
Phoenix, Arizona

Summary

Experienced Customer Service representative and computer technician. Also an intermediate software developer and web designer. I also have an MCSE and MCSA.

Specialties: HTML, XHTML, PHP, MYSQL, C, C++, C#,
PASCAL, VB, Java, JavaScript

Experience

Sappsworld Programming

Lead Developer

September 2011 - Present (8 years 7 months)

Phoenix, AZ

Owner of Sappsworld Programming, where I create software for Windows, Linux, and Android using C, C++, C#, Java, .Net, and Pascal. I also create and maintain web sites for my clients using WordPress, PHP, MySQL, and Java.

CVS Health

Analyst Production Support

April 1998 - Present (22 years)

Various duties to include hardware and software support for 2000+ employees, local and remote. Support of Various applications that include, but are not limited to, Siebel, IBM OS/390, IBM AS/400, Windows NT 4, Windows 2000, Windows XP, Windows 98, Avaya CenterVu, MS Office, and various other applications.

Talent Tree Staffing

Customer Service Rep

September 1997 - April 1998 (8 months)

Scottsdale, Arizona

Under contract with PCS Health Systems, I answered phone calls regarding pharmacy benefit coverage from the client insurance companies and their members.

Avnet

Micro-Warehouse Worker III

May 1995 - September 1997 (2 years 5 months)

I was responsible for filling customer orders from inventory, accepting new merchandise into the warehouse, packaging, and shipping of customer orders, and training of new employees.

ChexSystems

Customer Service Rep

May 1994 - May 1995 (1 year 1 month)

I answered calls from financial institutions regarding the prospective client's financial and banking histories, specifically about any past fraudulent activity.

Education

Strayer University

Bachelor of Science in Information Technology, Concentration in Programming Technology · (2016 - 2020)

Intense School

MCSE/MCSA, Microsoft Certification · (2002 - 2002)

McClintock High School

Diploma, High School Diploma · (1992 - 1994)